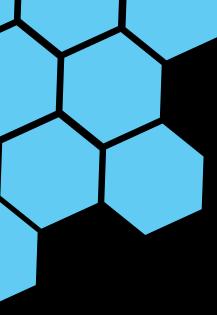


#### Voltage Pictures LLC v. John Doe

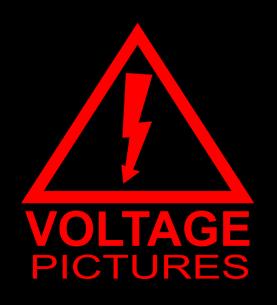
Alexandre Abi Habib & Alan Biba



# Voltage Pictures LLC v. John Doe

Film production & distribution company
 They filed 22 file-sharing lawsuits in American Federal Court

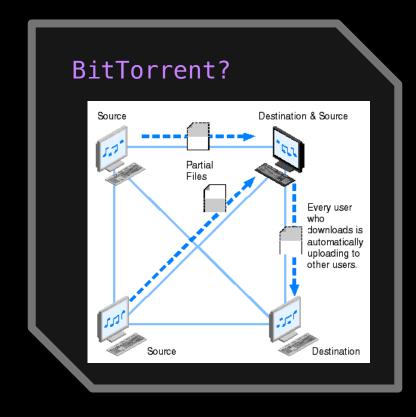
 Sus?



### Voltage Pictures LLC v. John Doe

### Facts

- □ 2012: Voltage hired Canipre, a Montreal IP rights firm, to determine if their movies were illegaly distributed in Canada.
- The firm found IP addresses involved in distribution over BitTorrent.
   Addresses using the services of TekSavvy, an ISP & innocent 3<sup>rd</sup> party





Canipre also found:
 "the date and time the file was distributed;
 the P2P network used; and,
 the file's metadata including the name of the file and its size (collectively the File Data)."

□ But despite IP addresses...

They still had no idea who was behind the distribution.

[Hence John & Jane Doe]

# Why not just ask the ISP?

Personal Information Protection and Electronic Documents Act (SC 2000, c 5)

Disclosure without knowledge or consent

**7.(3)** For the purpose of clause 4.3 of Schedule 1, and despite the note that accompanies that clause, an organization may disclose personal information without the knowledge or consent of the individual only if the disclosure is:

(c) required to comply with a subpoena or warrant issued or an order made by a court, per son or body with jurisdiction to compel the production of information, or to comply with rules of court relating to the production of records;

```
(i) required by law.
```

**Copyright Act:** copyright holders receive damages, within limits (ex/ schools). Statutory damages: courts consider defendants' good (bad?) faith & deterrence.

### Issue

#### System message

Do persons who may have downloaded copyrighted material from the internet using a P2P Network through an ISP have a right to privacy, or can the ISP be ordered to reveal their contact info to the copyright owner?

X



### Issue

System message

If such an order is made what protections should be built into the order to protect or minimize the invasion of the privacy interests of internet users?



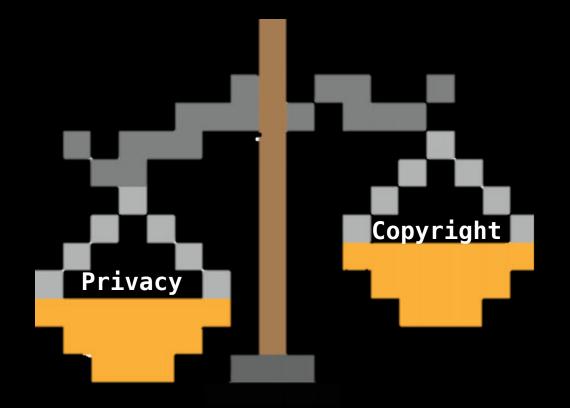
# Simply put

System message

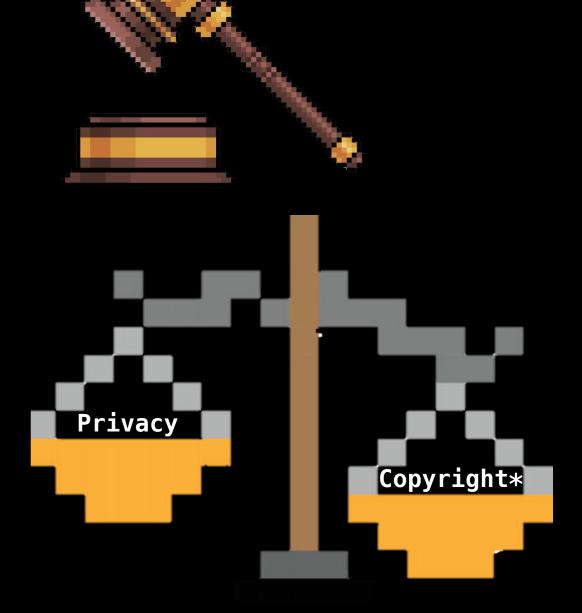
If such an order is made what protections should be built into the order to protect or minimize the invasion of the privacy interests of internet users?



# Simply put



# Held.



# Why? BMG principles

To breach the privacy of an alleged copyright infringer:

A plaintiff must have a *bone fide* case
 A non-party must have info on an issue in the proceeding
 A court order is the only reasonable means of obtaining it
 Fairness requires the info be provided prior to trial
 Any order made will not cause undue delay, inconvenience or expense to the 3rd party or others

The Court may then make a *Norwich* Order [but stay tuned]

#### Applied to the case at hand

A plaintiff must have a bone fide case Not prima facie case (unlike in USA % though this was argued) Consider case's strength: frivolous action? mere fishing? V has forensic evidence for IP addresses, and it does hold the copyright.

□ A non-party must have info on an issue in the proceeding Only TekSavvy knows the identities.

□ A court order is the only reasonable means of obtaining it TekSavvy won't, and *can't* non-consensually reveal the info - *PIPEDA* 

Fairness requires the info be provided prior to trial V can protect its rights, and persons who infringe copyright should not be shielded from liability by the anonymity of the internet.

Any order made will not cause undue delay, inconvenience or expense to the 3rd party or others V will reimburse TekSavvy "for its reasonable costs in providing the information" [46]

# Privacy must count for something, right?

#### **Voltage POV:**

"there is no reasonable expectation of privacy risk in using P2P networks as to do so puts private information about the individual into the public domain, and when individuals use these types of networks they reveal publicly their IP address and the files being copied." [59]

#### **Court POV:**

You're not wrong, but...

copyright trolls exist

□ compelling ISPs to release private customer info is... iffy

potential flood of cases, including parties with good defences

□ even generous damages may be < \$, time & effort of pursuing a claim

# Privacy must count for something, right?

Let's limit the Norwich Order. We'll hear CIPPIC out. (Canadian Internet Policy and Public Interest Clinic)

Why and How? CIPPIC relies on U.K. & U.S. judgements Norwich Order relief (equitable remedy) comes from a 1974 House of Lords suspected patent infringement case, Norwich Pharmacal.[62]

Then they were abused. *Media CAT Ltd v Adams & Ors* [2011]: M, after a broad Order, sent letters misrepresenting itself as a copyright protection society

- recipients thought they'd already been examined & caught by courts.

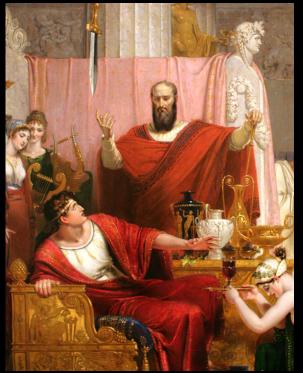
Recipients were asked for a fixed \$ amount. Most paid to avoid embarrassment.

Copyright in question? Pornographic films.

### Recipients were asked for a fixed \$ amount. Most paid to avoid embarrassment.

Copyright in question? Pornographic films.

- Trolls may never actually intend to litigate
  - They "hold a proverbial guillotine" (Patrick Collins, Inc. v. Doe, EDNY 2013)



#### Common themes emerge when taming a Norwich Order

Non-exhaustive boring list...

a) Moving party must demonstrate a *bona fide* case

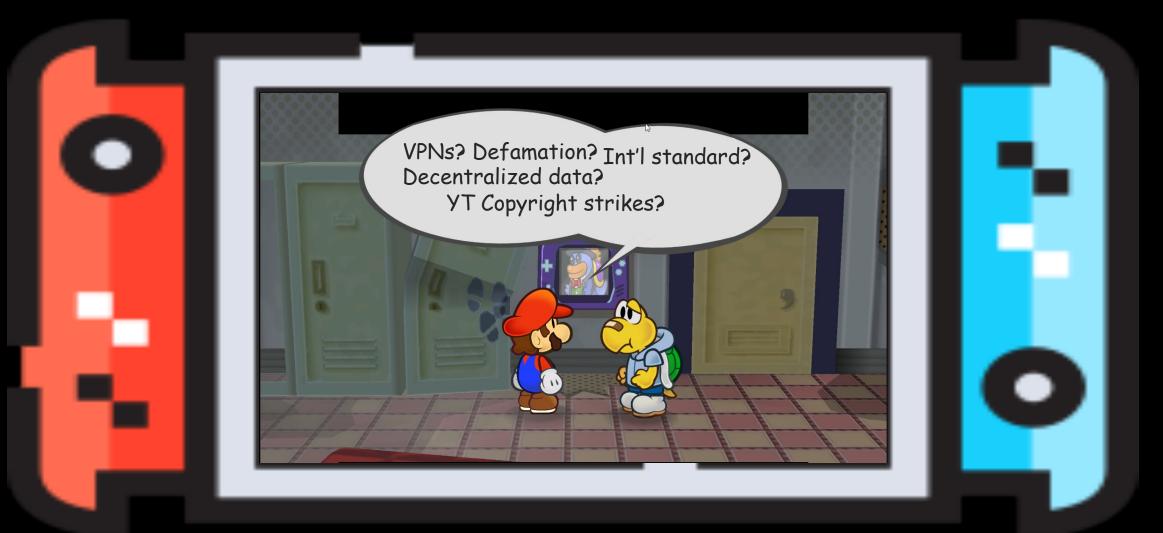
- b) Putting safeguards in place so that alleged infringers don't get intimidated into payment without understanding
- c) Courts may ensure that Norwich Orders are not abused by parties
- d) Party enforcing Norwich should pay legal costs and disbursement of innocent 3<sup>rd</sup> party
- e) Legal warnings should be provided to people identified through the Norwich Order
- f) Limiting the information provided by 3<sup>rd</sup> party
- g) Ensuring Norwich Order is monitored

e legal warnings should be provided to people identified

through the Norwich Order

- f) Limiting the information provided by 3<sup>rd</sup> party
- g) Ensuring Norwich Order is monitored
- h) Ensuring that the information remains confidential
- i) Requiring party obtaining the order to provide a copy of any "demand" letter before sending it
- j) Court may be able to require changes
- k) Letters must make it clear that they do not mean that the recipient is liable
- Letters should also state that the recipient may not be the responsible one
- m) A copy of the court order should be sent with the letter
- n) Courts must verify that the remedies are proportional

## Does this matter elsewhere?



"Voltage v Doe "This .ppt is no longer available due to a copyright claim by Nintendo.